

Central Improving mind

Minutes of Meeting

21st July 2022 12.00pm Graham Street

Apologies: SR, MB and JB

Present: MZ, MA, MH, AN

Minutes: of May meeting Agreed Accurate away day notes also agreed

No Chair agreed AN led the meeting

Survey update.

275 respondents as of 21.07.2022. Some teams are doing much better than others, a full evaluation of this once the survey results are known.

Participation strategy draft

AN presented the strategy document and talked of further consultation that had taken place after the away day. A number of service groups had been visited and feedback from them had also been taken on board.

The above document was discussed at length. Members agreed that the strategy was a good reflection of the coproduction work that had taken place over the last 12 months and the subsequent discussions on the away day.

All members were happy with the strategy and were complimentary on the process, all agreed that it had been an excellent exercise in coproduction and felt listened to.

It was agreed that the strategy should allow for the managers to have more influence at the service level, all the draft agreed.

This included the request to look at the term “service User”. AN explained that most people had a preference for member or stakeholder. Most had welcomed the opportunity to agree a participation strategy at a service level where they would have more choice and allow greater participation in their service area.

The role of community champions was welcomed as a way of including diversity and being inclusive. It was agreed that participation needed to be the whole community and not just those who currently use any service.

We talked about communities and micro communities and the need to use outreach to explore the needs of all groups within an area. This should be shown in the service plans by managers.

Concern over how participation would be monitored and felt that CIM should take up a scrutiny function. The group could ask managers to come to monthly meetings where the group would listen to what they had stated they would achieve in the service plan.

The group could look at where managers are reaching their targets and offer support through reviews where required. The name of the new group could be Participation scrutiny and review group. This would show yet another area for coproduction.

Managers could also send papers to the group asking for support in a particular area.

It was also felt that mind training should be made available and a close relationship maintained with the mind national participation steering group. Also, the tools and training that would be made available to local mind associations.

Any Other Business

MH expressed concern at the lack of disabled access at the office.