

How can Service Users get involved in Birmingham Mind?

Every service in Birmingham Mind holds Improving Mind Meetings



The Improving Mind group meetings are informal meetings where service users get feedback on the service they receive and are able to give their views. It also gives the opportunity to meet other people from your service as well as the staff that you may not have met. Travel expenses are paid.

Every Service has a Joint Advisory Group



The Joint Advisory Group meets once every 1 or 2 months and is made up of 50% staff and 50% service users. It works as a partnership to make service improvements. Service users are paid £6.00 an hour to be on this group plus travel expenses.

You would need to be elected to this group by the Improving Mind group membership

Central Improving Mind Group (CIM)



We have a central strategic group that meets with the Director of Operations each month. This group is known as the Central Improving Mind Group or CIM for short. Members on this group are elected by the joint advisory groups; this means that all services has a representative. The group looks at strategic business such as the service user survey, policies and the business plan to name just a few. This is paid involvement at £6.00 per hour and meets for three hours.



You can also take part in training, new staff inductions, staff recruitment and play a part in the governance of Birmingham Mind by becoming an Governance Committee member.

For more information or just to talk about involvement ask any member of staff or contact the Service User Involvement Facilitator:

Andrew Nicholls

Birmingham Mind, 17 Graham Street, Hockley,
Birmingham B1 3JR

Email: andrewnicholls@birminghammind.org

Mobile: 07734 959 941

0121 508 8001

www.birminghammind.org